

Epic!:

<https://www.getepic.com/>

Classroom code is not working. What can I do?

What is a classroom code?:

Signing into *Epic* with a classroom code is how students can access *Epic* in their classroom during school hours from 6am-4pm. To use *Epic* at home, students should be using the home subscription version of *Epic*. This is due to our Terms of Service and our contracts with publishers.

How can I find my classroom code?:

When you log into *Epic* on the web or from your mobile device, you can find your classroom code on the [Dashboard](#) tab. Your classroom code is an auto-generated 6-character alphanumeric password that is completely unique to you and your students!

If you are experiencing issues signing-in with your classroom code during the weekday between 6am-4pm, please see the following:

1. Confirm your classroom code from your [Dashboard](#) tab
2. Uninstall and reinstall the *Epic* app from your tablet OR clear your cache from Google Chrome
3. If the issue persists, please run a factory reset on your tablet. [Click here](#) to learn how for iPad. For Android devices, [click here](#).

**** If you are having trouble with passwords or classwork please contact your child's teacher****